CallPad™

Standalone Digital Voice Logger



SD Card Ready Large Panel Display Automatic Recording Standalone Operation Optional Centralized Archiving





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Applications

- > Banking Institutions
- > Stock Brokers
- > Travel Agencies
- > Insurance Agencies
- > Government Institutions
- > Call Centers
- > Customer Service Centers
- > Sales Department
- > Dispatch Centers

Desktop Single-Line Voice Logger with Space Saving Design

CallPad™ is a standalone single-line voice logger designed to record telephone calls for small to medium businesses such as banking institutions and insurance agencies. It is compatible with most telephone sets and headsets, and is capable of recording both analog and digital/IP lines with superb sound quality. No host computer is needed for daily operation, although the system can optionally upload data to a remote server for centralized data archiving.

By default CallPad™ records and saves all incoming and outgoing calls automatically. But it can also be configured to save only the calls that are deemed important by the user after the call has ended. The unit's non-volatile memory can hold hundreds of hours of data even during power outages. To ensure data security the system employs advanced data encryption and password protected user access. Mounting holes are also provided for physically screwing down the unit to deter theft.

CallPad™ features an innovative, space-saving enclosure for placement underneath the telephone set. A simple and intuitive interface is offered through a large and easy-to-read LCD screen, granting the user full system access without leaving the desk. Unlike traditional multi-line voice loggers placed in the equipment room the unit is truly easy to install and convenient to use.

In addition to call logging, CallPad™ also provides other communication enhancement functions. For example, when both telephone set and headset are connected to the unit, the headset can be used for talking instead of the telephone's handset. Or the earphone output can be used to monitor the current call in real time. There is also a function for the user to mark specific calls for future reference.

With such a rich set of features offered at incredibly affordable prices from a manufacturer with 30 years of experience, CallPad™ is a powerful communication tool that will make your business more efficient and successful.

Specifications >

Number of Channels	14
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Connection Types	Digital/VOIP/Analog handset or headset
Storage	8GB
Capacity	LP = 543 hours ; SP = 275 hours
(based on 8GB)	HQ = 137 hours
Record Mode	Manual, VOX or VOX with hook sensor
Maximum Record Files	19999
Internal Microphone	Yes
Ethernet Port	10/100Mbps x 2
Power Supply	5VDC or PoE (optional)
Dimensions	190mm (W) x 283mm (D) x 25mm (H)
Weight	623g
Options	PoE on one Ethernet port
	Talk indicator
	Hook sensor